

Resident Questions for Housing Area Panel

Department	Environment	
Date question raised	30/06/2022	
Date of Area Panel	17/08/2022	
Area in city	West	
Star rating applied by residents	2 star- local area issue	
Deadline for officer response	25/07/2022	
Name of officer responding	Melissa Francis	
Officer job title	Head of Operations - Cityclean • City Environment (Cityclean & Cityparks)	
Title of Question:	Recycling collections at Stonery Close	
Issue: Erratic recycling collections at Stonery Close		
Background: This was raised at the Area Panel 17/5/22, and for a while after the collections improved. However, in the last few weeks there have been missed collections.		
Action requested by residents: The Council has a duty to ensure provision of a regular, reliable recycling collection. Why does this continue to be an issue?		
Officer Response: Melissa Francis		
Officer contact details:	Melissa.Francis@brighton-hove.gov.uk	
Response: Over the last few weeks, we have had staff shortages due to the spike in covid combined with annual leave and other sickness. This has affected collections from Stonery Close and Dunster.		
Specific Action:		
Action: We apologise for the disruption, and we are catching up the missed work and aim to be back on track shortly.		
Timeline:		
Start date:	Ongoing	
End date:	Ongoing	

